



A FRIENDLY REMINDER from Natura Water, the eco-friendly solution to bottled water!

SERVICE and MAINTENANCE: Natura Water will proactively maintain all components and schedule filter and UV changes for your convenience if you have purchased the Annual Service Agreement (included with all Rental Programs.) If you do not have a Service Agreement on file, we will be happy to assist and troubleshoot via phone. If you so choose, we will dispatch a technician at a competitive hourly rate and invoice you for parts (if they are not covered in the Manufacturer's Limited Warranty.)

For issues, our 24/7 service/warranty emergency hotline: 1-877-302-8638

SALES TIPS



- Use the Server's Pitch to address customer questions
- Offer Natura at every single table
- FRESH and PURE and ECO-FRIENDLY**
- Offer Sparkling and/or Still
- Serve in appropriate, corresponding bottle
- Present at table as you would traditional bottled water
- Pour AND Refill at table as you would traditional bottled water
- Remove & Keep Cap, leave the bottle on the table as a "carafe"
- Mention Natura's GREEN benefits

drink water responsibly

MAINTENANCE TIPS



- DO** - Pull water out of the system every morning to CLEAR and FLUSH the lines of warm water (2 liters from each spigot working from right to left)
- DO** - Wait for the humming noise/motor to stop after pulling from Sparkling and before pulling any other spigot
- DO** - Empty the spill tray nightly and wipe down the machine
- DO** - Change the CO2 when needed
- DON'T** - Fill more than one bottle at a time
- DON'T** - Turn off the machine at night
- DON'T** - Adjust any of the settings on the machine

drink water responsibly

CUSTOMER SERVICE ISSUES: call **201-881-8565** for all other assistance related to operations, finance or administration.

BOTTLES and SUPPLIES: Natura Water branded luxury bottles make a beautiful and revenue-driving effort to accompany Natura Water. Packaged and sold in full cases only (24/case,) we offer STILL and SPARKLING logo'd branded luxury bottles in a CLEAR finish. Size include: 300ml (STILL only), 600ml, 750ml or 1L. Availability may be limited. To order and purchase bottles at any time or to inquire about supplies available, please email: bottles@naturawater.com or call our Customer Service Team at **1-877-302-8638**

ADDITIONAL SYSTEMS: When/if your property is ready to expand, or if you have a referral to forward on, please call your **Sales Representative** (our office can refer you **201-881-8565**.) We do have pricing promotions for multiple unit rentals and purchases and you're current system(s) may be eligible for discounted pricing when you expand your application of Natura Water.

MARKETING/ADVERTISING SUPPORT: Our marketing and advertising initiatives are extremely creative. With our successful FACEBOOK, TWITTER and YouTube campaign, we reach thousands of consumers across the world daily! To work with our teams and post, offer testimonials or launch promotions, please email marketing@naturawater.com with your request.

Our team can also offer FREE pre-printed table top cars/menu inserts as well as help with logo, website, press release and

NATURA WATER, LLC

400 LYSTER AVE, SADDLE BROOK, NJ 07663

T 201 881 8565

F 201 426 2307

Service Line: 877.302.8638



graphic design support. Marketing@naturawater.com is a team created to support our clients, please reach out!

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