

## Checklist before you call the 877 Service Line

1. Is the Red/Green Power button illuminated?
  - NO- There is not power to the machine. Make sure machine is plugged in and button is in the ON position.
2. Check your CO2 regulator.
  - IF the gauge on the left is in the red- Change your CO2.
  - If the gauge is not in the red, is the gauge on the right set at the correct PSI- Should be between 60-80 psi.
3. Check the flow rate on the ROOM TEMP SPIGOT
  - IF there is no water coming out of the spigot, the water to the machine is turned off. Check the blue and white shut off valve or the valve coming out of the wall that the filter box is hooked up to. Turn the valve on.
4. Sparkling water is flat
  - **Turn off the water to the machine**
  - **Turn off the CO2 to the machine Dispense 2-4 liters of water into a bottle and empty.**
  - **Turn off the power to the machine.**
  - **Turn on water and open sparkling spigot until you get water out of spigot and then close**
  - **Turn on Co2**
  - **Turn power on to machine**
  - **Dispense sparkling water.**